

## **New Leighton State Bank team member brings passion for customer service**

PELLA, Iowa – Leighton State Bank recently welcomed Natalie Leisure as the newest member of its lending team. Leisure joined the bank in August as a mortgage loan officer/assistant vice president.

In her new position, Leisure will originate mortgage loans, meeting with customers who are looking to purchase or refinance a home. Leisure, who says a reputation for great customer service and different options for customers were some of the draws of LSB, enjoys finding the best solution for every customer based on their short- and long-term financial goals.

“If a customer wants to refinance a home, I listen to what their current needs are, ask what their future goals are, and then come up with different options that work best for them. My mission as a mortgage loan officer is to offer customers various options and something better than what they came in for. I will also strive to help them become financially strong while gaining their trust and developing long-term relationships,” says Leisure.

Leisure previously worked as a mortgage originator at Wells Fargo, serving Pella and the surrounding areas, and as a commercial credit analyst in West Des Moines. She has an associate’s degree from DMACC and a degree in business management from Drake University.

“I came to Leighton State Bank because I was looking for the opportunity to work in a community-focused bank,” says Leisure. “At LSB, I have the ability to deliver on timeliness and find creative solutions for our customers. I’m also looking forward to the opportunity to learn more about the commercial side of the business, which is where I started out in banking.

“Also appealing to me was what I heard about LSB from word-of-mouth—that it is a great bank to work for, holds to family values, strives for great customer service, and continues to grow.”

Born and raised in Knoxville, Leisure still lives there with her husband and two children, commuting to LSB’s Pella office. She formerly owned a flower shop there, Our Town Florist, which she bought from her parents, and she still has a passion for the floral design and interior decorating that she did while a business owner.

She and her husband, Ryan, her high school sweetheart, keep busy with their kids, Alayna (seventh grade) and Beau (second grade). Ryan is a branch manager at Utility Equipment Company in Ankeny and an assistant coach for the Knoxville High School baseball team as well as a volunteer coach for their children’s sporting activities. They are both active members of Celebrate Community Church in Knoxville.

-###-

Leighton State Bank Contact: Carri Vande Ree, 641-626-3721, ext. 104.

Incl: Headshot of Natalie Leisure